

Group Health Cooperative HMO

SOUTHCENTRAL

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<http://www.ghc-hmo.com>

Type of Plan	Health Maintenance Organization
Total Number of Members	52,033
Years of Operating Experience	26
Total Number of Primary Care Physicians (PCPs).....	64
Percentage of PCPs Accepting New Patients.....	91%
Percentage of Board Certified Specialty Care Physicians	92%
Number of Urgent Care Facilities	2
Number of Dentists	22
Percentage of Dentists Accepting New Patients	95%

ADDITIONAL INFORMATION

Referral/Prior Authorization Requirements	Written referral from PCP required for specialty care. Exceptions are chiropractic, mental health, optometry, dental and alcohol/drug abuse treatment.
Medicare Claims Procedure	The Medicare claims process is fully automated. When you use a plan provider, you do not have to submit any claims or do any paperwork.
Prescription Drug Policy	The GHC formulary lists GHC's preferred choices among similar drugs in selected drug classes. The primary care physician may request non-formulary drugs. Formulary information is available through GHC Member Services.
Dispensing Policy	Three-month supply (with three co-payments charged) for oral contraceptives, prenatal vitamins, conjugated estrogens, medroxyprogesterone, potassiums, and thyroid is covered.
Mail Order	Yes. Limited to specific clinics and prescriptions. Call (608) 257-4869 for more information.
Disposable Diabetic Supplies Procedure	Supplies may be purchased from a plan pharmacy or a plan-approved durable medical equipment provider. You will be required to pay the 20% coinsurance at the time of purchase.
Outpatient Mental Health Network/Policy	Members must see GHC staff outpatient mental health providers. A referral is not required to see GHC staff mental health providers.
24-Hour Nurse Line	Not Available. GHC has a physician on-call 24 hours a day, 7 days a week by contacting your Primary Care Clinic.
PCP Restrictions	All family members must use the same provider network.
Acute Care Clinic	GHC provides Acute Care services at the Capitol Clinic which is open until 10:00 p.m. every day of the year.

ADDITIONAL INFORMATION

Dental Benefits If Provided	<p>Full coverage for office visits, teeth cleanings every 6 months, fluoride treatments through age 15, dental exams, x-rays, amalgam fillings, composite fillings (anterior teeth), simple extractions, pulp caps and pulpotomy, anesthesia and emergency services. 50% coverage of the first \$2,500 in orthodontic services for eligible dependent children through age 18.</p> <p>Dental benefits are provided by Dental Health Associates.</p>
Quality Improvements Initiatives	<ul style="list-style-type: none"> Improving the delivery of preventive services: Breast cancer screening, tobacco use reduction and prevention, colon cancer screening, immunizations for all ages and lead screening. Improving the care to members with chronic illnesses: Diabetes care, asthma, hypertension, heart disease and depression. Improving the level of services provided to members: Telephone access, mental health access, follow-up of member complaints, communicating clinical information to members, new members understanding of membership materials, satisfaction with the referral system, and satisfaction with pharmacy claims administration.

Counties in Service Area	Hospitals in County	Major Providers in County*
Dane	<p>University of Wisconsin Hospital and Clinics (inpatient), St. Marys Hospital Medical Center (maternity), Stoughton Hospital (UW Health-Stoughton members only), Meriter Hospital (specified referrals)</p>	<p>Group Health Cooperative Clinics: Capitol, DeForest, East Clinic, Sauk Trails.</p> <p>University of Wisconsin Family Medicine Clinics: Belleville, Northeast, Research Park, Verona, Wingra.</p> <p>UW Health – Clinics in Cottage Grove, Mazomanie, Stoughton.</p>

- * This column provides only a general summary of major provider groups. For a complete listing, please contact GHC at (608) 828-4853 or (800) 605-4327 or view GHC's worldwide website <http://www.ghc-hmo.com> for a provider directory.